

Certified Medical Administrative Assistant (CMAA) National Standard Setting Study – EXECUTIVE SUMMARY

The Certified Medical Administrative Assistants (CMAA) examination is designed to evaluate the knowledge associated with the performance of tasks required for entry-level professional practice as a medical administrative assistant. A criterionreferenced cut score was set to establish the minimum level of competency for the CMAA examination. A modified version of the standard setting method presented by Angoff (1971) was used to establish the cut score for this assessment. The cut score was established in 2021 by a panel of subject matter experts who evaluated whether a minimally qualified candidate would correctly respond to each item on the examination, and rating those items accordingly. This study yielded a raw cut that was transformed into a scaled score of 390/500. The expected pass rate based on available data (N =8471) who took the NHA-CMAA examination would be 71.0%.