

Q: Why are we making updates to the activity progress bar?

We are upgrading our progress and completion criteria to improve learner engagement and streamline instructor monitoring of learner progress and task completion.

Lesson completion criteria formerly meant accessing the lesson for more than 30 seconds. Moving forward for applicable products, learner progress will reflect the learner’s review of all lesson pages – matching the navigation experience within each lesson.

Lesson progress and completion are key metrics to inform overall progress and completion. Administrators and learners will continue to monitor progress in our Learning Insights Center (LIC).

Q: What Products are being updated?

The following NHA products will include the new lesson progress.

- CCMA Study Guide
- CMAA Study Guide
- MA SkillsBuilder Administrative/Plus
- MA SkillsBuilder Clinical/Plus
- Anatomy & Physiology 3.0
- Medical Terminology 3.0
- PCT Orientation 1.0
- PharmaSeer
- PharmaSeer Math
- PharmaSeer Pro

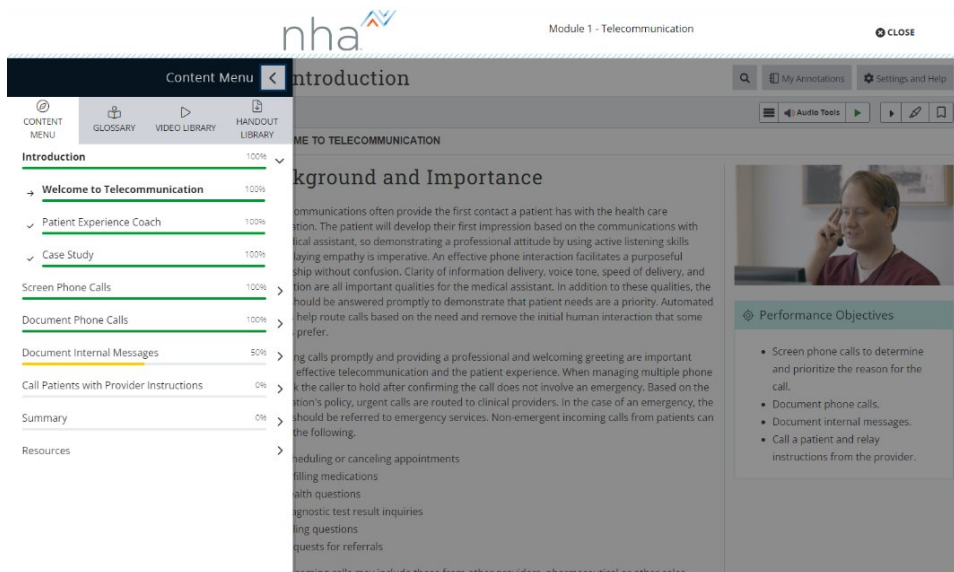
Q: When will this new feature launch?

The activity progress bar will go live on December 18, 2024

Q: What will the progress bar reflect?

The lesson progress bar reflects progress through the individual lessons and pages within a given module. For learners, lesson progress will match the navigation experience within each lesson so that they will always have visibility as to what work remains to achieve 100% completion.

- At this time, this does NOT include the completion of the individual knowledge checks or activities within each lesson.





Feature/Capability Update FAQs: Activity Progress Bar

Q. Is there any impact to past, present, or future product or inventory orders?

No. This change is within the product whether already in use in a course, purchased individually, or used in the future. There is largely no impact to legacy NHA products that already have Activity Progress - “# of 100”.

Q: How will module completion be defined?

Historically, module completion was determined if the Lesson had been accessed for more than 30 seconds and completing the module assessment (Quiz, Simulations).

After this update, module completion will be determined if learners have navigated through each lesson within a module and completed the end-of-module quiz, meeting the minimum parameters set for the course.

There will be no changes to the other completion criteria (e.g. Quizzes, Simulations).

Q: How will this impact assignments?

- No changes to the assignment tool itself. For past assignments, Instructors and learners may see a shift from “completed” to “completed, requirements not met” as the listed completion status.
- Learners will need to ensure they have reviewed all lesson pages (in applicable products) to complete an assignment.

Q: What impact will this have with LMS Integration?

- Instructors and learners will see the updated lesson progress in the Learning Insights Center (LIC) for the applicable products, but will not see any changes when accessing the product directly from a customer’s 3rd Party LMS.
- Clients using SSO, access to the NHA platform will not change and the progress will reflect in the new criteria.

Q. How much of the Learning experience is changing?

Learners will see their Lesson Progress appear in the learning experience and Learning Insights Center (LIC). Completion of the lesson (with or without assignment) will be determined by 100% lesson progress. For the module to be marked as complete, learners will have to complete all lessons within the module and complete their assessment (quiz or simulation) like today in most cases.

Will progress be updated retroactively for all applicable courses and products?

Progress will be automatically updated to all learning in progress going back to August 1, 2024. Prior to August 2024, if users have not accessed lessons, they will be prompted to sync their data to see progress reflected in the learner and reporting experience.

Learners will need to ensure they have reviewed all lesson pages (in applicable products) for their module to be marked as complete whether set as an assignment or not.



Feature/Capability Update FAQs: Activity Progress Bar

What is changing in the Reporting experience?

For products that are not updating, there will be no change - the activity status bar will continue to show a number of completed activities to the maximum listed activities (“# of 100 (%)).

For the products being updated (see page 1), institution users and administrators will see “Lesson progress” as a percentage of completion instead of activity completion progress (for instance, 76%), and not “# of 100 (%).”

If a course combines both legacy and later versions of product, the data formats will remain the same and the header will change to “Lesson progress” with info icon explaining the two formats:

- 76% - Latest lesson format for applicable products
- # of 100 (%) - Legacy format