



PSI LRP Support Options

1. Candidates should use the “Contact Us” in the screenshot below. This will take the candidate to PSI support.
2. The following options are also available for support:
 - a. PSI Customer Service can be reach at: 833.537.1330 staffed 24/7
 - b. PSI Technical Support for LRP: 844.267.1017 staffed 24/7
3. If a candidate has an issue accessing their NHA exam through PSI or while taking their NHA LRP exam through PSI, the candidate can use [this form](#) to relay the information to NHA and ask for resolution.

The screenshot shows the NHA EKG Technician Certification Exam (CET) dashboard. At the top, there is a blue navigation bar with links for 'Contact Us', 'FAQ', and 'English'. A red arrow points to the 'Contact Us' link. Below the navigation bar, the page title is 'NHA EKG Technician Certification Exam (CET)'. The main content area displays exam details: EXAM NAME: NHA EKG Technician Certification Exam (CET) - Scheduled for Test; CONFIRMATION NUMBER: P66351762; EXAM DATE: Jun 01, 2020; EXAM TIME: 12:00 AM; EXAM DURATION: 120 minutes; Time Zone: America/Los_Angeles. There are four buttons: 'Print Acknowledgement', 'Reschedule', 'Launch Exam', and 'Cancel Schedule'. On the right side, there is a 'Download Candidate Information Bulletin' link with a PDF icon. Below the main content area, there are two sections: 'Security Procedures' and 'Required Identification Documents'. The 'Security Procedures' section includes a note about smoking, eating, or drinking being prohibited and a list of instructions for taking the exam. The 'Required Identification Documents' section includes a note about government-issued ID and a reference to the Candidate Information Guide. At the bottom left, there is a 'Go to Dashboard' button.

EXAM NAME
NHA EKG Technician Certification Exam (CET) - Scheduled for Test

CONFIRMATION NUMBER:
P66351762

EXAM DATE: Jun 01, 2020
EXAM TIME: 12:00 AM
EXAM DURATION: 120 minutes
Time Zone: America/Los_Angeles

[Print Acknowledgement](#) [Reschedule](#) [Launch Exam](#) [Cancel Schedule](#)

Download Candidate Information Bulletin

Security Procedures

Please note that smoking, eating, or drinking is not allowed while taking your exam.

If you are taking your exam via Web Delivery, note the following:

- You must take your exam in a private room, free from distractions.
- To check your system compatibility, please visit the following link and follow the directions provided: [CLICK HERE for a System Compatibility Check](#)
- You can launch the exam within 30 minutes of your appointment time.

[Go to Dashboard](#)

Required Identification Documents

Government-issued ID

Note: Please refer to your program's Candidate Information Guide for additional required documentation