



## PSI LRP Support Options

1. Candidates should use the “Contact Us” in the screenshot below. This will take the candidate to PSI support.
2. The following options are also available for support:
  - a. PSI Customer Service can be reached at: 833.537.1330 staffed 24/7
  - b. PSI Technical Support for LRP: 844.267.1017 staffed 24/7
3. If a candidate has an issue accessing their NHA exam through PSI or while taking their NHA LRP exam through PSI, the candidate can use [this form](#) to relay the information to NHA and ask for resolution.

The screenshot shows the NHA Exam Dashboard for the NHA EKG Technician Certification Exam (CET). The top navigation bar includes links for Contact Us, FAQ, and English. A red arrow points to the 'Contact Us' link. The main content area displays exam details: EXAM NAME (NHA EKG Technician Certification Exam (CET) - Scheduled for Test), CONFIRMATION NUMBER (P66351762), EXAM DATE (Jun 01, 2020), EXAM TIME (12:00 AM), EXAM DURATION (120 minutes), and Time Zone (America/Los\_Angeles). Below this are buttons for Print Acknowledgement, Reschedule, Launch Exam, and Cancel Schedule. To the right, there is a PDF download link for the Candidate Information Bulletin. The bottom section is divided into 'Security Procedures' and 'Required Identification Documents'.

**Security Procedures**

Please note that smoking, eating, or drinking is not allowed while taking your exam.

If you are taking your exam via Web Delivery, note the following:

- You must take your exam in a private room, free from distractions.
- To check your system compatibility, please visit the following link and follow the directions provided: [CLICK HERE](#) for a System Compatibility Check
- You can launch the exam within 30 minutes of your appointment time.

**Required Identification Documents**

Government-issued ID

Note: Please refer to your program's Candidate Information Guide for additional required documentation

[< Go to Dashboard](#)