PersonAbility™

Building and applying essential soft skills for a better future in healthcare

More than 93% of employers feel allied health professionals do not have adequate training on soft skills[1]. Due to increased focus on patient satisfaction, movement to coordinated care models and more patient touches for front line healthcare workers, these skills play a critical role in a successful healthcare practice.

PersonAbility™ helps your students and employees effectively build essential soft skills and drive behavior changes using a unique process that utilizes learning and assessment through virtual simulation.

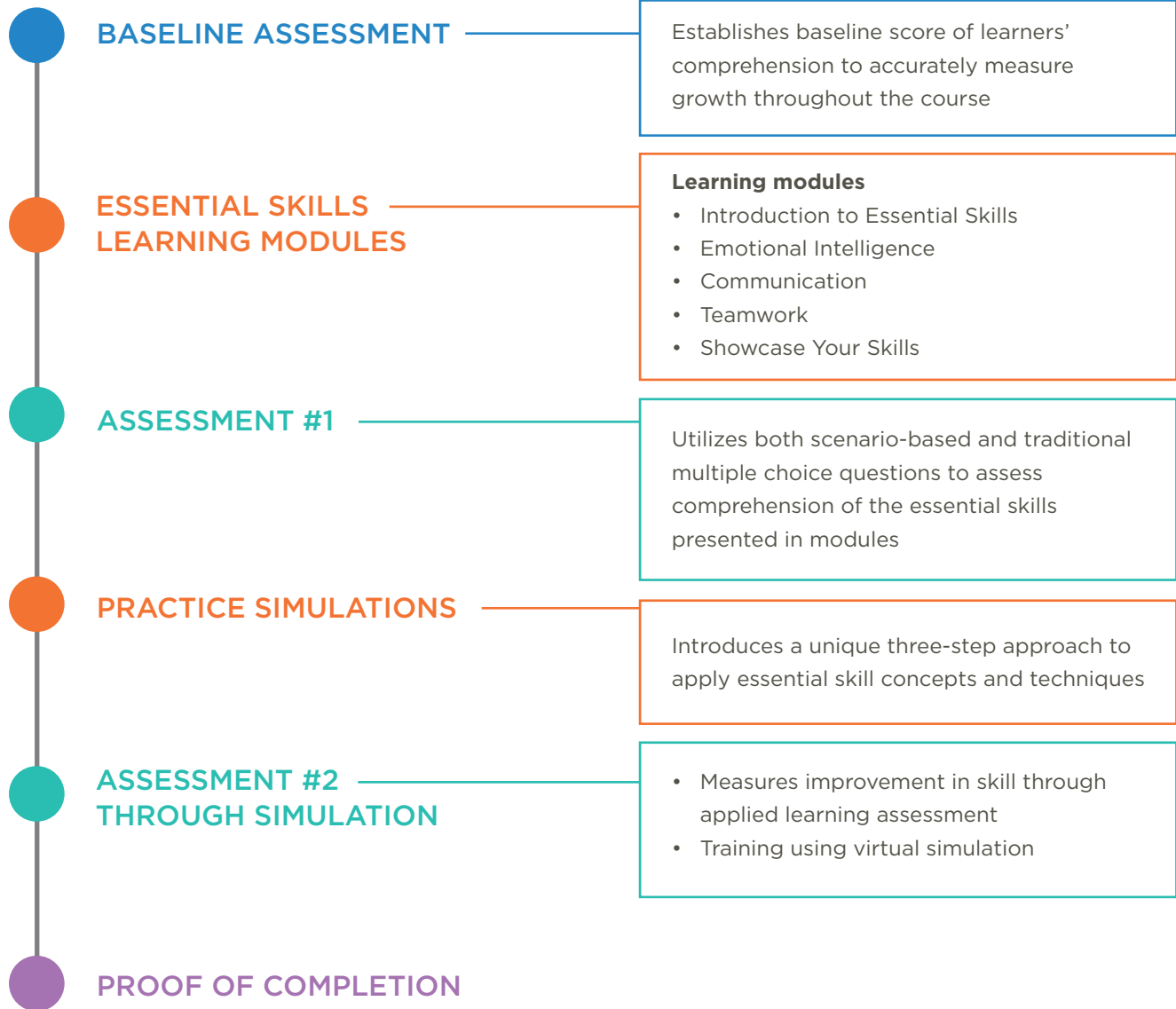### HEALTHCARE PROFESSIONALS

Professionals or students completing a healthcare program in the following professions:

- Medical assistants
- Pharmacy Technicians
- Certified nursing assistants
- Licensed practical nurses
- Patient care technicians
- Phlebotomy technicians
- Community healthcare workers
- Other allied health roles or programs

COMPREHENSIVE LEARNING & ASSESSMENT OF ESSENTIAL SKILLS

- Communication skills (verbal, nonverbal, written)
- Teamwork
- Active listening
- Emotional intelligence
- Professionalism and personal brand
- Empathy and compassion
- Taking initiative
- Adaptability/flexibility

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PATHWAY TO SUCCESS

BASELINE ASSESSMENT

Establishes baseline score of learners' comprehension to accurately measure growth throughout the course

ESSENTIAL SKILLS LEARNING MODULES

Learning modules
- Introduction to Essential Skills
- Emotional Intelligence
- Communication
- Teamwork
- Showcase Your Skills

ASSESSMENT #1

Utilizes both scenario-based and traditional multiple choice questions to assess comprehension of the essential skills presented in modules

PRACTICE SIMULATIONS

Introduces a unique three-step approach to apply essential skill concepts and techniques

ASSESSMENT #2 THROUGH SIMULATION

- Measures improvement in skill through applied learning assessment
- Training using virtual simulation

PROOF OF COMPLETION

INTERACTIVE LEARNING FEATURES

- Practice and assessment utilizing simulations with virtual humans
- Engaging content on soft skills that blends educational and real-world scenarios
- Dynamic, interactive content

SIMPLIFIED IMPLEMENTATION

- Flexible content path that can be easily incorporated into your program
- Convenient, online access
- Robust resource library of activities
- Reporting insights for both learner and facilitator available on-demand at every stage

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