We Are Better Together

About NHA and You



We Are Better Preparing

the Next Generation of

Healthcare Workers and

Students

We help you develop better professionals.

We provide resources to give your program a competitive edge.

We help you deliver better results.

We help you build meaningful, lasting relationships.





Our Mission: To Empower People to Access a Better Future

This isn't something we merely talk about - it's something we do every day.

We've awarded over one million certifications to healthcare professionals during our three decades of existence. These certifications truly empower people to pursue their career goals and move forward, confident that they have the knowledge and skills to perform the job well.

As we continue to advance and advocate for frontline healthcare workers, we strive to create a ripple effect on the healthcare industry. By working to certify professionals who meet a nationally-recognized measure of competency, we help improve patient care and make for a better, more thoughtful patient experience.

Our ability to grow and evolve as the need for certified allied healthcare workers has grown and evolved, uniquely positions us to lead the industry. Guided by a spirit of innovation, we offer solutions beyond certification and address the needs of your learners and students throughout their journeys.

But we don't do it alone. We measure our success on the collective success that comes from true partners who share our passion for shaping a better future in healthcare.

People like you.



We Are Experts in

Healthcare Certification

& Learning

Medical Assistant (CCMA)

EKG Technician (CET)

Billing & Coding Specialist (CBCS)

Phlebotomy Technician (CPT)

Electronic Health Records Specialist (CEHRS)

Patient Care Technician (CPCT/A)

Medical Administrative Assistant (CMAA)

Pharmacy Technician (CPhT)

Online Exam Preparation

Continuing Education and Recertification

Professional Development



In addition, we offer the opportunity to stack credentials with multiple certifications, allowing professionals to achieve higher levels of accountability and proficiency.





Get Certified, Stay Certified

At NHA, we develop certifications that demonstrate both a proven level of knowledge and a relentless desire for real-world application. We provide preparation materials designed to help learners succeed, and psychometrically sound examinations that are accredited by the National Commission for Certifying Agencies (NCCA). We assure that those passing our certification exams have acquired the skills and knowledge that are meaningful to potential employers and relevant to today's job market. We are a connector, bringing together professionals, employers and educators.

Employers

When you hire certified workers, you can feel confident that you have assembled a workforce with standardized knowledge. This not only expedites workflow; it leads to improved patient satisfaction and safety. Moreover, it frees other healthcare providers to work at the top of their licenses, while increasing job satisfaction and reducing turnover among certified workers.

Schools and Educators

By helping prepare students to be workforce ready, your institution gains a significant competitive advantage, as employers look to you when trying to fill in-demand healthcare professional roles.

The Value of Certification

Healthcare professionals are seeing a rise in the need for validated, nationally-recognized certifications. With these certifications come more opportunities, better pay and increased job security.

A Trusted Path to Skills Growth

NHA offers resources beyond certification to inspire new skill development and fuel career growth. All of our solutions provide leaders like you with flexibility to scale to the needs of your program.

We Provide

Best-In-Class Service

We Are Empowering People

to Access a Better Future



We're doing it now, we're doing it better and we're doing it together, with you.





A Partner in the Truest Sense of the Word

Follow-through is critical, so we emphasize complete support throughout the certification process with our Customer Experience team. We partner with you not only before, during and after certification, but also as you continue growing the certification, career laddering and training programs you offer students or employees.

Our personalized reporting capabilities allow you to make data-driven decisions at the program, cohort and individual learner levels. In fact, 90% of schools using NHA exam preparation resources including performance analytics reported increased exam pass rates, improved program outcomes and heightened program loyalty. These analytics provide online, on-demand insights to monitor learner usage and performance, allowing you to identify learning gaps and provide targeted remediation.

In addition, our ongoing engagement with regulatory and legislative bodies to promote certification is just one example of the many advocacy efforts we are making on behalf of allied healthcare professionals. We have built. and will continue to build, crucial relationships with industry leaders so we can continue to support positive change in the industry.

We will continue to use our voice to serve the thousands of professionals currently working in healthcare or trying to establish healthcare careers.

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